

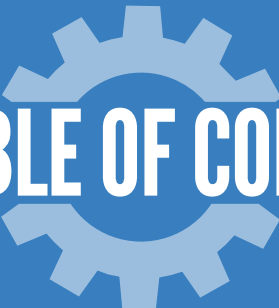
MAY 2013

MISSOURI  
DEPARTMENT OF

# LABOR MONTHLY DASHBOARD MEASURES

**JULIE GIBSON, ACTING DIRECTOR**

*Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.*



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### UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.8%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$302,871,554.80**

Trust Fund Balance: **\$10,133,446.51**

Number of Employers in the Shared Work Program: **371**

Number of Affected Employees in the Shared Work Program: **29,717**

*So far in 2013, the Department*

*intercepted*  
 **\$19M** *in tax*  
*returns from claimants*  
*with overpayments.*

### SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in May: **642**

SIF Balance (as of last day of May): **\$7,740,261.65**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **0**

Average Cost Paid on New PTD Claims: **0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in May: **85**

First time payments which were due but held in May: **\$1,865,315.80**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in May: **1,293**

Total Amount of 1st Payments which were due but held in May: **\$33,244,194.74**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,157**

### WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$842,856**

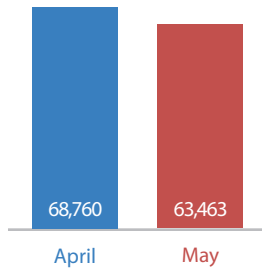
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$61,920**

Number of Missouri Miners Trained: **170**

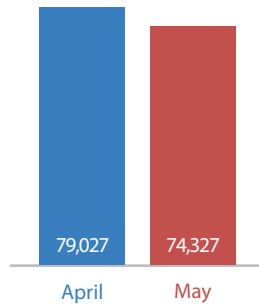
Number of Hazards Found at Missouri Mine Sites: **86**

Number of Miners Assisted by Hazards Removed: **726**

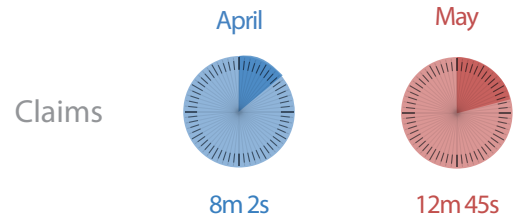
## CALLS ANSWERED



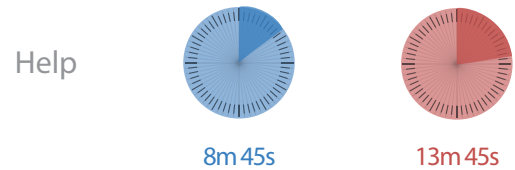
## CALLS IN QUEUE



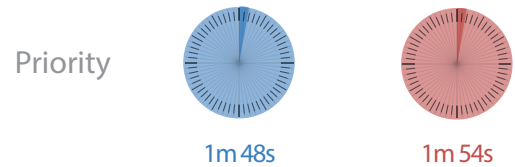
## AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

## CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

### State New Hire Overpayment Cases due to Crossmatch

April 205 / \$81,165.19 Amounts May 289 / \$96,384.96 Amounts

### National New Hire Overpayment Cases due to Crossmatch

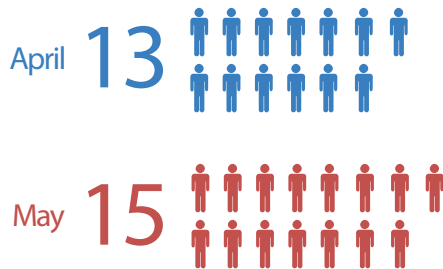
April 667 / \$267,279 Amounts May 878 / \$341,661.92 Amounts

### UI Cases Referred for Prosecution

April 32 / \$2,318,219 Recovered\* May 36 / \$1,754,252 Recovered\*

\*monthly totals are subject to change

## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## MISCLASSIFIED WORKERS IDENTIFIED

April 692 / May 312 / YTD: 2,734

## ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

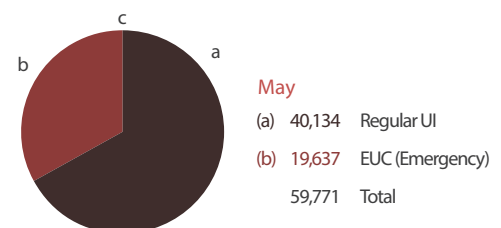
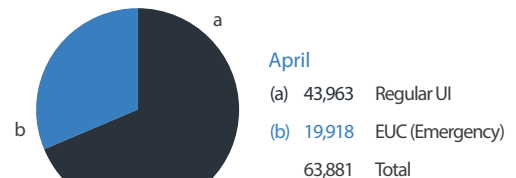
April 65 / May 93 / YTD: 352

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

April \$364,072 / May \$176,718 / YTD: \$918,693

\*monthly totals are subject to change

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



## COLLECTIONS FROM DELINQUENT EMPLOYERS

from 2012 Interest Assessment



Total Interest Assessment: \$22,562,492.07

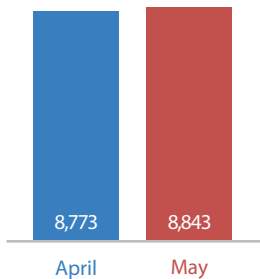
Collected: April \$12,553.99 / May \$9,203.67

Outstanding: April \$109,081.95 / May \$99,878.28

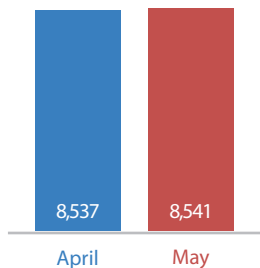
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

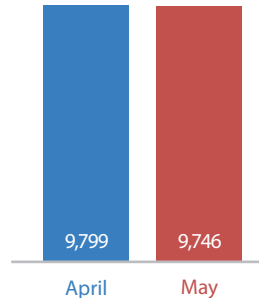
## WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



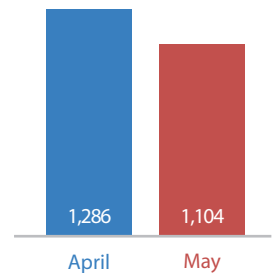
## FIRST REPORTS OF INJURIES (FROIs) FILED



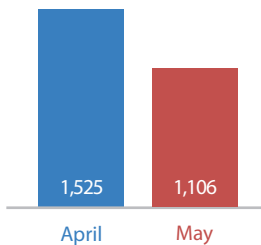
## WORKERS' COMPENSATION CASES PROCESSED



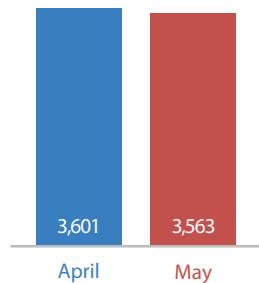
## CLAIMS FOR COMPENSATION RESOLVED



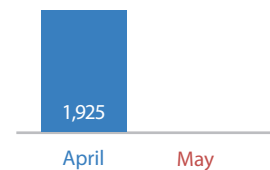
## CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



## SEARCHES PERFORMED IN THE CVS



## POLICY DETAIL INFORMATION REQUEST FROM CVS



May figures not available at this time.

# STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

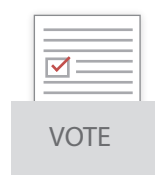
## NUMBER OF PETITIONS FILED

Apr. 2  
May 1



## ELECTIONS HELD

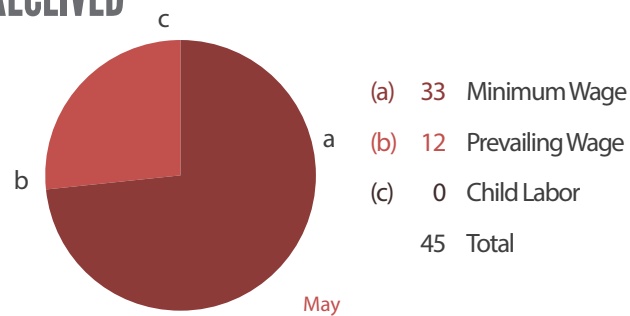
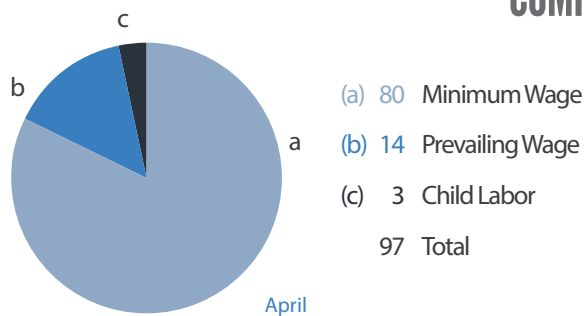
Apr. 4  
May 0



## ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

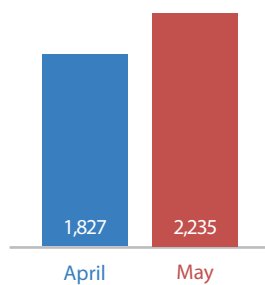
Apr. 4(61)  
May 0

## COMPLAINTS RECEIVED

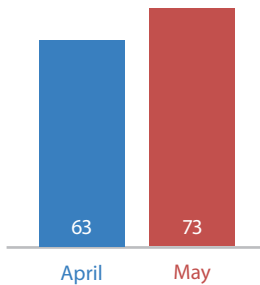


## CALLS ANSWERED

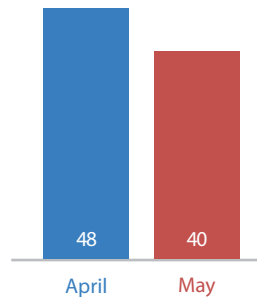
(Min. Wage, Prevailing Wage, Child Labor)



## INVESTIGATIONS CLOSED



## AVERAGE INVESTIGATOR CASELOAD

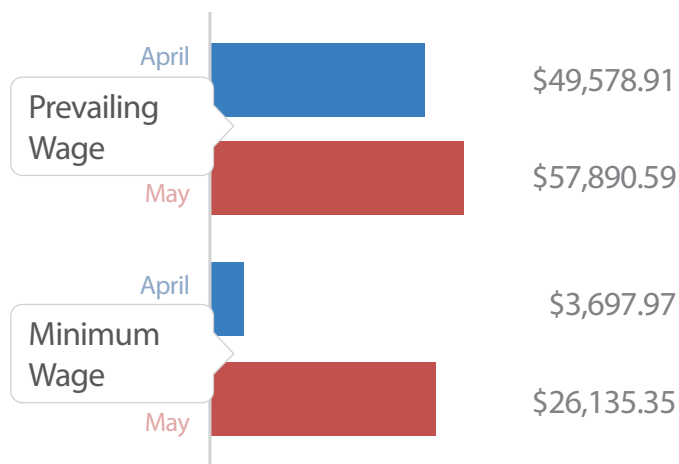


## CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

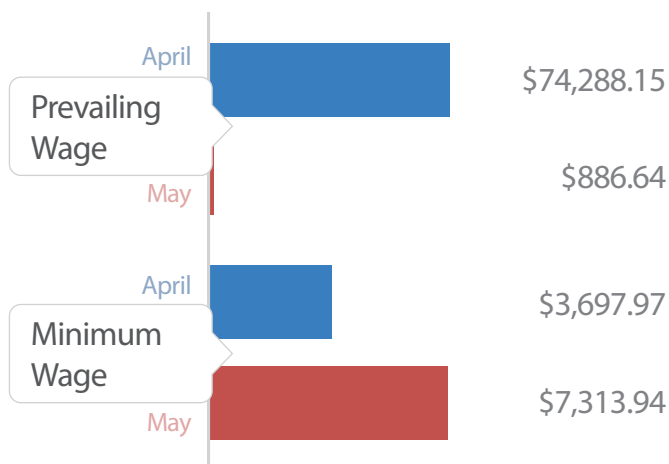


## AMOUNT OF RESTITUTION ASSESSED & COLLECTED

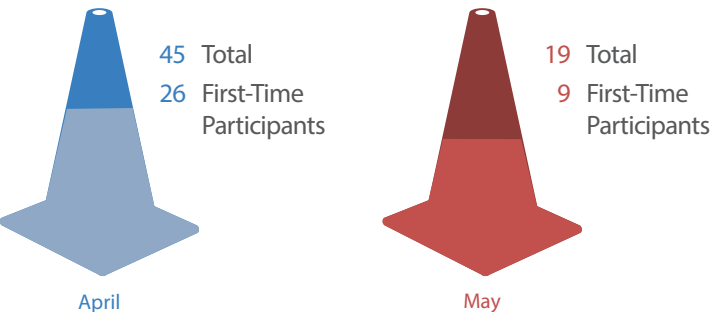
### Restitution Assessed



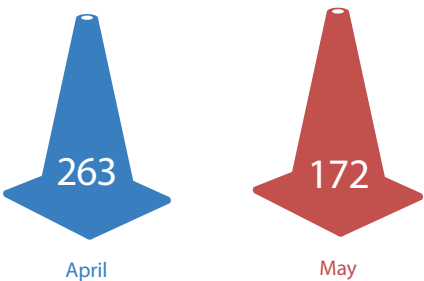
### Restitution Collected



## REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



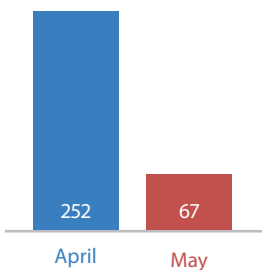
## HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



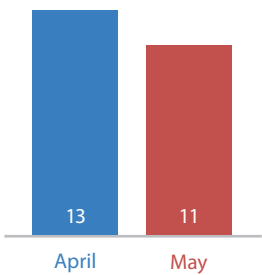
# MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

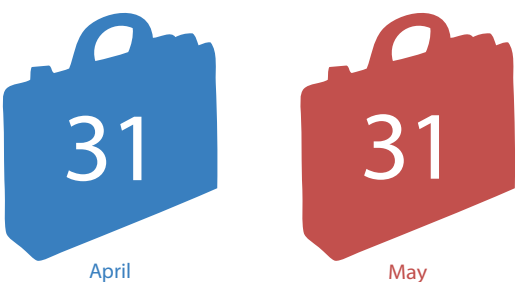
## CASES CLOSED



## CASES SETTLED *(includes conciliations, mediations, early resolutions)*



## AVERAGE INVESTIGATOR CASELOAD



## RIGHT-TO-SUE LETTERS ISSUED

32 Within 180 Days  
0 After 550 Days  
71 Total

7 Within 180 Days  
2 After 550 Days  
20 Total



## CASES SET FOR HEARING April 0 / May 0

## CASES APPEALED IN CIRCUIT COURT April 0 / May 0

## PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	April	May
Participants	173	0
Sessions	5	0

# WEBSITE HITS FOR SPECIFIC PAGES

## DIVISION OF WORKERS' COMPENSATION WEB HITS

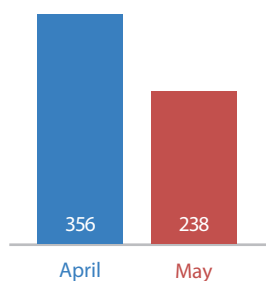
April	May	
10,131	10,265	Workers' Compensation <a href="http://www.labor.mo.gov/DWC/">http://www.labor.mo.gov/DWC/</a> <a href="http://www.labor.mo.gov/DWC/about.asp">http://www.labor.mo.gov/DWC/about.asp</a>
841	935	Second Injury Fund <a href="http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp">http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp</a>

## DIVISION OF LABOR STANDARDS WEB HITS

April	May	
6,181	7,127	Minimum Wage <a href="http://www.labor.mo.gov/DLS/MinimumWage/">http://www.labor.mo.gov/DLS/MinimumWage/</a>
3,616	3,485	Wage & Hour <a href="http://www.labor.mo.gov/DLS/General/">http://www.labor.mo.gov/DLS/General/</a>

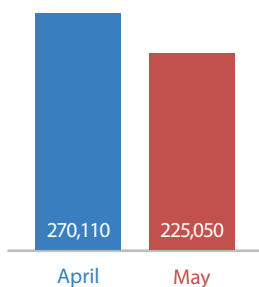
## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

[http://www.labor.mo.gov/DLS/WorkplaceSafety/free\\_onsite\\_sharp.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp)



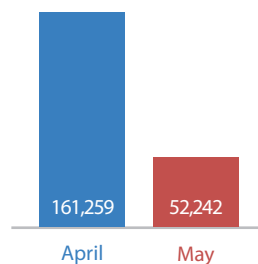
## UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



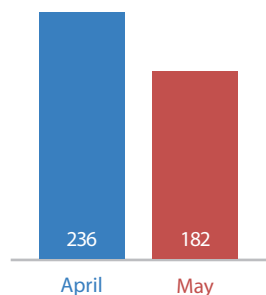
## USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)  
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



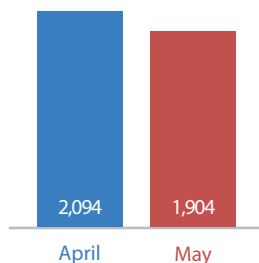
## WORKERS' SAFETY PROGRAM

[http://www.labor.mo.gov/DLS/WorkplaceSafety/workers\\_safety.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp)



## MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV  
WEBSITE HITS  
MAY  
609,654**

Total Views for MoLaborDept Channel: 377,373

### Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri 4,807 views
2. What's Next? 2,136 views
3. This Week's Unemployment FAQ: May 21, 2013 1,474 views
4. This Week's Unemployment FAQ: May 29, 2013 642 views
5. Calculating Your Weekly Benefits 566 views

### 5 Most Recent YouTube Videos

1. This Week's Unemployment FAQ: May 29, 2013 793 views
2. This Week In Labor: May 28, 2013 365 views
3. MO Dept. of Labor: Saving Taxpayers & Businesses Money 38 views
4. This Week's Unemployment FAQ: May 21, 2013 1,500 views
5. The Department of Labor's Fight Against Fraud 69 views

Featured Video on YouTube <http://youtu.be/V10PtAKPxU>

